

## **Trading Standards Representations**

The application does not cover staff or members awareness on the sale of alcohol to over 18s who subsequently supply to those under 18 years of age, nor staff/members training. It is suggested that the operating schedule of the licence can be improved by the addition of the following conditions.

All staff/members who serve alcohol to be trained in the prevention of underage sales to a level commensurate with their duties. All such training to be updated as necessary, for instances when legislation changes, and should include training on how to deal with difficult customers. The training should be clearly documented and signed and dated by both the trainer and the member of staff receiving it. The documentation shall be available for inspection on request by an authorised officer of the Licensing Authority or a constable

All staff with a responsibility for supplying or selling alcohol shall be vigilant in preventing adults buying alcohol on behalf of persons who are under 18 and will refuse such sales where they suspect that this may be about to occur.